Renewal of content management systems

Key facts

Content management systems (CMS) are used for the joint management of information. Several solutions are in use in the Federal Administration. Two of these are currently being renewed. In May 2014, the corresponding projects were declared as key ICT projects, i.e. FOITT's CMS.nextgen and the DDPS General Secretariat's DDPS CMS.

The SFAO audited both projects in the summer of 2014 and also assessed whether from the Federal Administration's viewpoint it would have been wiser to seek consolidation in the CMS area rather than introducing two new solutions, as well as whether the approach taken in the projects was optimal with regard to economic considerations. The analysis led to the following findings:

Content management is not a sector-specific topic with respect to the Federal Administration's business activity and therefore would possibly be a candidate for outsourcing based on the ICT strategy. It is neither technically necessary nor economically sensible for several CMS solutions to be offered in the Federal Administration. Evidence suggests that the outsourcing of CMS services could be financially appealing for the Federal Administration.

It is necessary to step up cooperation between the offices in the future in order to avoid the provision of several comparable ICT services.

Corresponding recommendations can be found in chapter 6 of the report.

Original text in German