



Audit of the key ICT project Federal Workstation 2020 (APS2020) Federal IT Steering Unit

Key facts

The Federal IT Steering Unit (FITSU) is updating the operating systems and the Office products of the Confederation with the APS2020 programme. By the end of the first quarter of 2019, the programme will equip more than 40,000 workstations with Windows 10 and Office 2016. The main objective of the programme is to sustainably ensure the operational security of office automation. At the same time, harmonisation of the associated production platforms is being sought, provided that the cost-efficiency analysis to be drawn up in a programme project shows enough potential for an efficiency increase and operational cost savings. Three service providers are concerned: the Federal Office of Information Technology, Systems and Telecommunication (FOITT), the Armed Forces Command Support Organisation (CSO) and the IT section of the Federal Department of Foreign Affairs (FDFA).

Total expenses for internal and external services amount to CHF 89 million. The programme is subdivided into three stages and the Federal Council is to release the second and third stages individually. For the release of the third stage, the FITSU will additionally draw up possible solutions including efficiency analyses as a basis for decision-making. The coordination of the programme with other major projects in the Federal Administration is a significant challenge.

The programme is basically on track

The optimisations and operational cost reductions raised in the dispatch envisaged only for the third stage in accordance with the programme plan.

At the time of the SFAO audit, the solution concept focussed on the technical configuration of the APS2020 clients. Important topics such as migration, tests and future operation will be finalised by the projects by February 2017 to conclude the project phase referred to as concept of the new clients as planned by March 2017. From the perspective of the SFAO, the FITSU should update the technical review carried out by this point in time to conclusively ensure the completeness and consistency of the concepts. In this way, the operability, feasibility and functionality of the solution should definitively be proven.

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